

A Division of Bellefaire JCB **Conversation Checklist** 1. Make eye contact. Begin the conversation appropriately. 2. 3. Stay on topic. 4. Use appropriate voice volume. 5. Ask questions about the other person. 6. Make comments. 7. Take turns. 8. Listen carefully. 9. Demonstrate appropriate personal space and be respectful. 10. Enjoy the conversation.

End the conversation appropriately.

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